



Flexible, Agile & Lean Global Support Services for
SME's and Corporates

Agenda 27 November 2019

16:00 - 16:30 Arriving, registering, welcome

16:30 - 16:45 Opening by Innovaway & Italian Ambassador

16:45 - 17:15 Global Support Services

17:15 - 17:45 Experiences with Global Support Services by Percassi Group

17:45 - 18:15 Partner experience In Global Support Services by Fujitsu GPMO

18:15 - 18:45 Roadmap to Global Support Services

18:45 - 20:00 Networking & Walking Dinner

Agenda 28 November 2019

10:00 - 10:30 Arriving, registering, welcome

10:30 - 10:45 Opening by Innovaway & Italian Ambassador

10:45 - 11:15 Global Support Services

11:15 - 11:45 Experiences with Global Support Services by Percassi Group

11:45 - 12:15 Partner experience In Global Support Services by Fujitsy GPMO

12:15 - 12:45 Roadmap to Global Support Services

12:45 - 14:00 Networking & Walking Lunch